

OUR PROVEN PROCESS

We keep you updated every step of the way!

Interior

1. Present Estimate

- Email or mail computer generated estimate.
- Present Proven Process.

5% discount on residential interior painting scheduled to be completed November through March

2. Sign Agreement

- Pay 20% deposit. Paid by check, cash or ACH. Credit card or Venmo payments require a 4% processing fee.
- Project put into schedule.
- Determine paint (or stain) colors and sheen. Notify office with paint/stain information.
- Office calls to notify of tentative start date.
- Before we arrive, remove valuables and breakables including pictures and jewelry from walls, counter tops and inside furniture that we would need to move. Unplug & move electronics. Strip all beds. Remove nails from walls not being used anymore.

3. Project Begins

- Customer pays 30% when project starts. Payment can be made by check, cash or ACH. Credit card or Venmo payments require a 4% processing fee.
- Production manager/project manager does walk through to review scope of work.
- Inform project manager where to begin and make any necessary arrangements for pets to be contained during the course of your project.
- Floors will be covered. Hardware will be removed or covered and replaced after painting. We will prepare all surfaces professionally, sanding, spackling, taping & caulking prior to painting.

4. Perform Scope of Work

- Customer to move ALL appliances. i.e. stove, refrigerator, washer & dryer.
- Any changes to your scope of work, a change order will be completed. Project manager will quote price or we will complete change order based on time and material.
- When work is completed, rooms will be returned to its original condition with a thorough site cleanup.

5. Completion Day

- Final walk through with project manager to conduct touch-ups.
- Project manager takes pictures with customer permission.
- Send final invoice - Customer pays remaining 50% balance upon completion of project. Payment can be made by check, cash or ACH. Credit card or Venmo payments require a 4% processing fee.

6. Performance Review

- Customer asked for input on how we performed our Proven Process



OUR PROVEN PROCESS

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Exterior

1. Present Estimate

- Email or mail computer generated estimate.
- Present Proven Process.

2. Sign Agreement

- Pay 20% deposit.
- Project put into schedule.
- Determine paint (or stain) colors and sheen. Notify office with paint/stain information.
- Office calls to notify start date.
- Trim plants at least two feet away from siding or project. If you have fragile plants, let project manager know to take appropriate precautions and use special care.
- Turn off your sprinkler system for the entire time of your project.

3. Project Begins

- Customer pays 30% when project starts. Payment can be made by check, cash or ACH. Credit card or Venmo payments require a 4% processing fee.
- Production manager/project manager does walk through to review scope of work.
- Before we power wash, close all windows.
- Make any necessary arrangements for pets to be contained during the course of your project.

4. Perform Scope of Work

- Any changes to your scope of work, a change order will be completed. Project manager will quote price or we will complete change order based on time and material.
- When work is completed, we will complete a thorough site cleanup.

5. Completion Day

- Final walk through with project manager to conduct touch ups.
- Project manager takes pictures with customer permission.
- Send final invoice - Customer pays remaining 50% balance upon completion of project. Payment can be made by check, cash or ACH. Credit card or Venmo payments require a 4% processing fee.

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